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Attorney Docket No.: Verizon-2APP (01-VE02.70A)

Appl. No.: 09/812,487

Applicant: Barry Paul PERSHAN

Filed: March 20, 2001

Title: METHODS AND APPARATUS FOR USING AIN TECHNIQUES TO FACILITATE SERVICING OF CALLS BY A GROUP OF USERS

TC/A.U.: 2642

Examiner: Bing Q. Bui

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## AMENDMENT UNDER 37 C.F.R. § 1.111

Sir:

In response to the non-final Office Action dated November 18, 2004, which set a period for response to expire on February 18, 2005, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 7 of this paper.

Remarks/Arguments begin on page 15 of this paper.